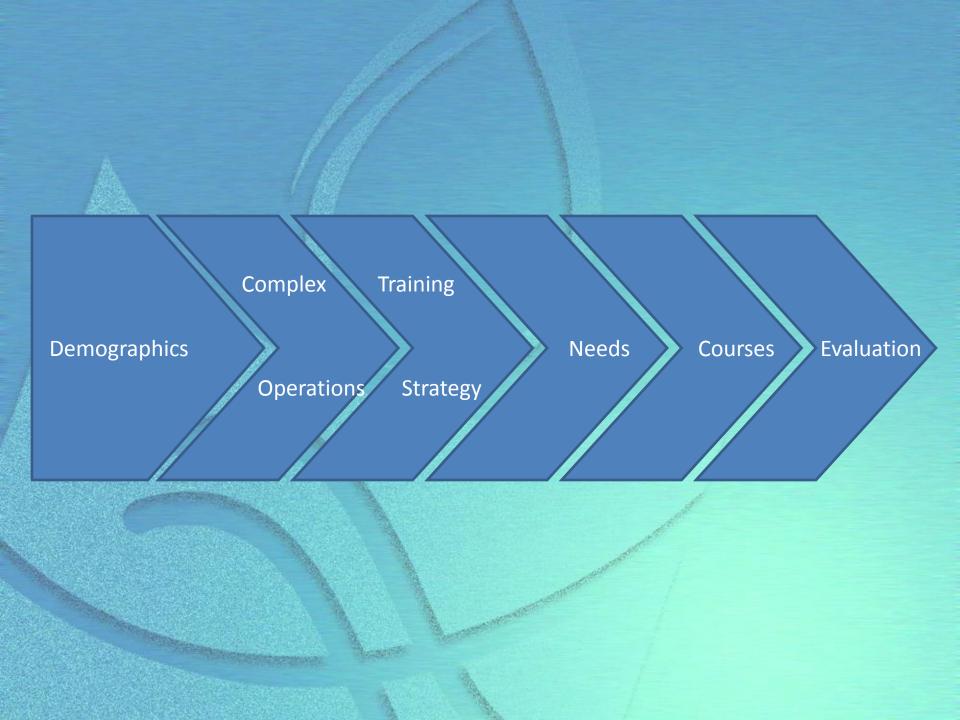
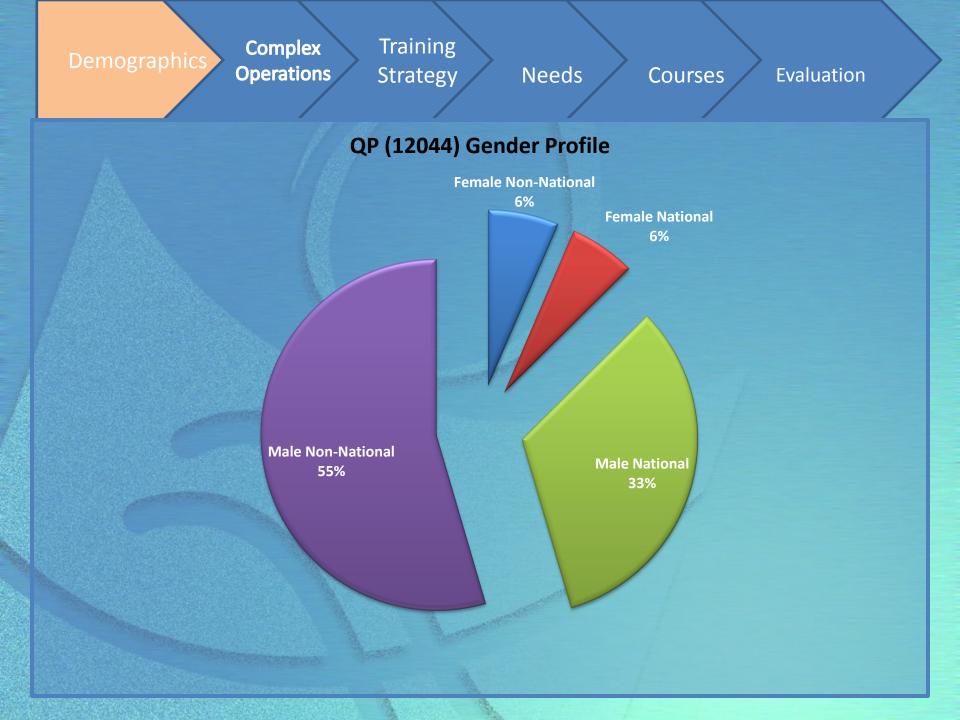
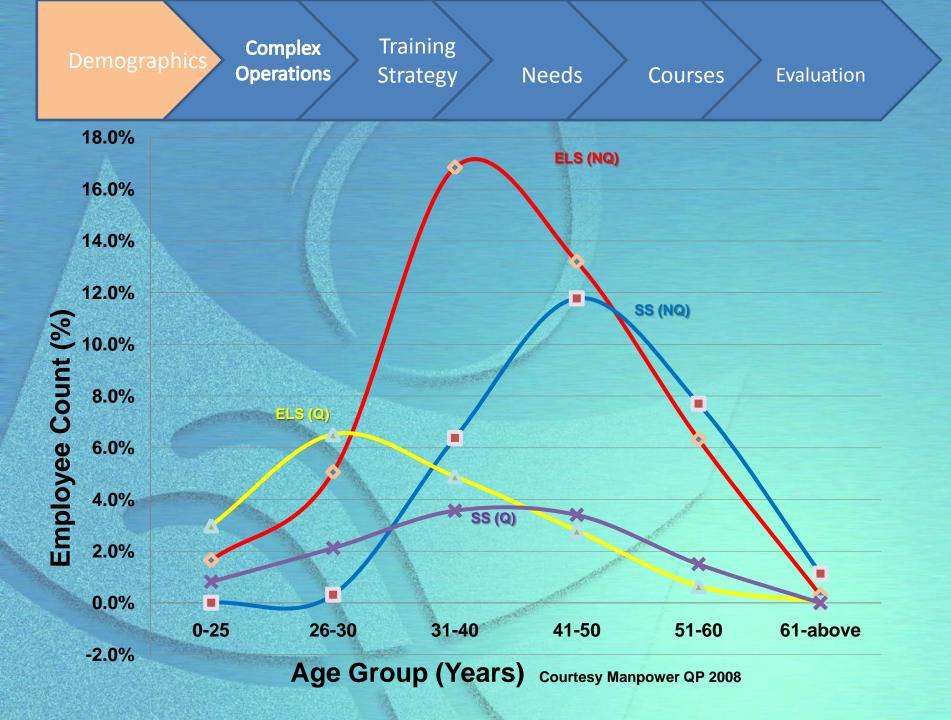
# A training strategy to address complex operational needs.











Complex Operations

Training Strategy

Needs

Courses

Evaluation



Natural Gas & Ports



Petrochemicals



Energy Industry



Steel & Aluminium



Industrial Goals



Manufacturing & Power generation

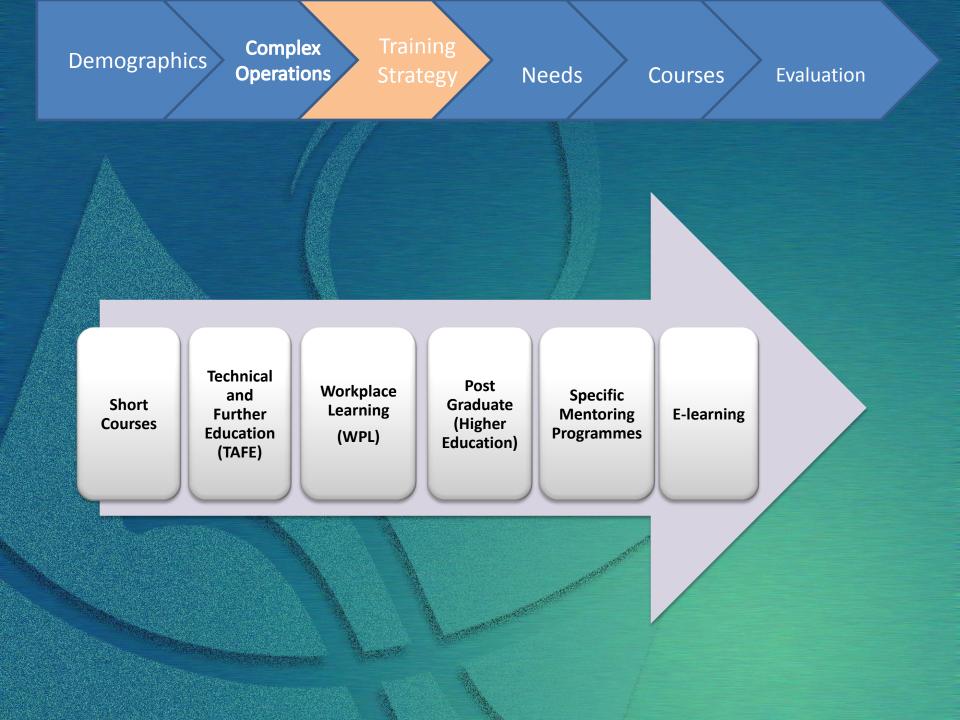


Refining



Cement

To be the Leading Learning Provider for the Qatari Energy & Industry sector, and recognised experts on best Practice and Latest Learning Methodology, advancing the cause of training as a profession essential for the development of **Qatar** 



Complex Demographics **Operations** Needs Evaluation Courses Integrated Strategy **IMPLEMENTATION ENABLERS** Agreements, Alliances & Contract Structure & Facilities Budget Need Training Needs {Current} Smart Objectives (Performance Management) {Current} Qatarization Plan {Future} Personal Career Plan (PCP) {Future} **Beneficiaries Staff Members Scholarships** CNA-Q Trainees, CTI Trainees Qatar Independent Technical School (QITS)

#### Ras Laffan 2Q 2012





ER AL PERSPECTIVE FRO CARPARK SI

RAS LAFFAN MULTI PURPOSE COMPLEX

### **Corporate Training**

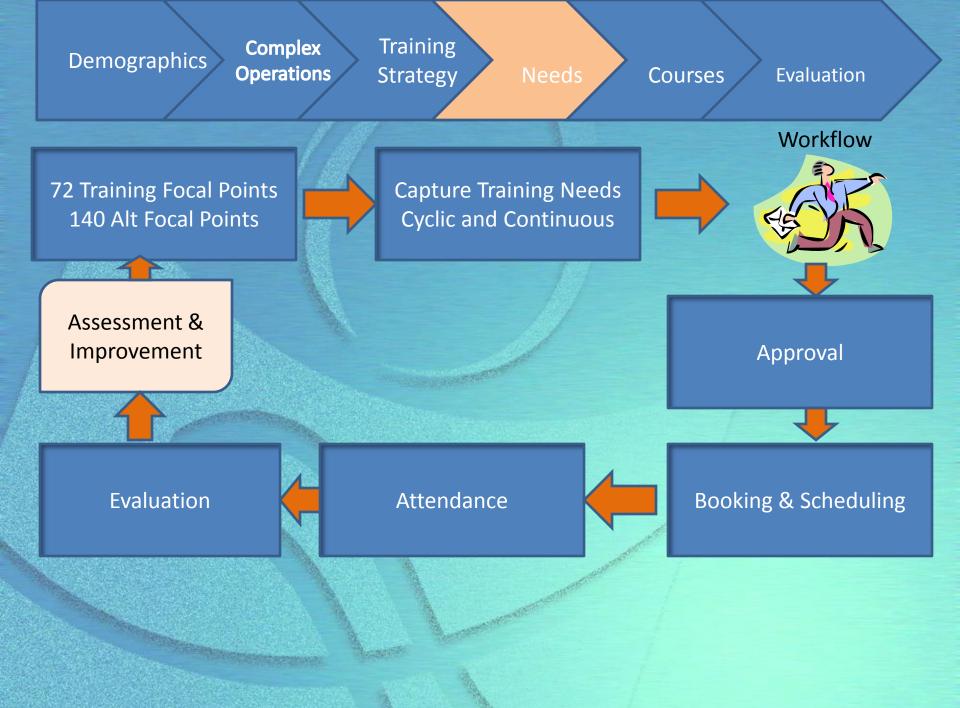
#### Responsibilities:

- I- To pioneer the Qatarisation process through internationally high quality training of young Qataris for work in QP, Subsidiaries & JVs
- II- To Improve employees competences via cost effective training.

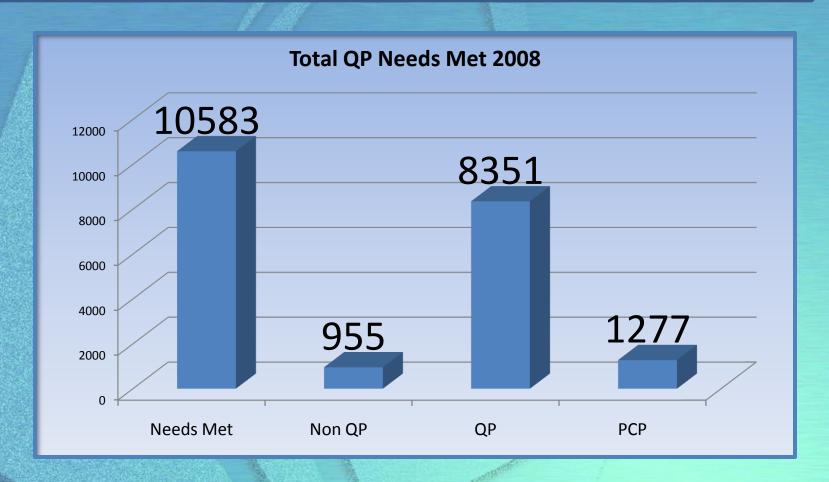




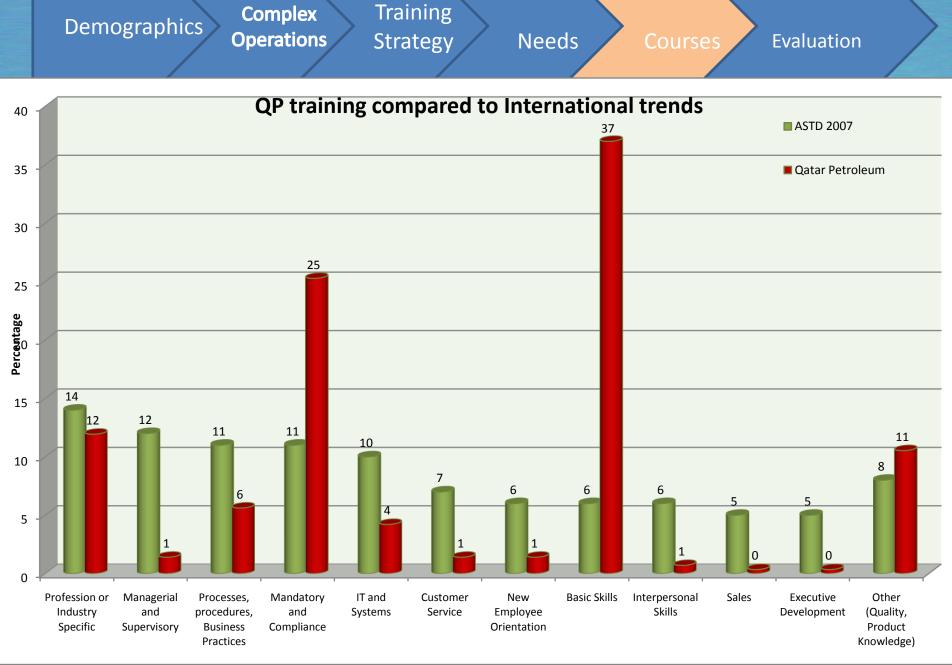


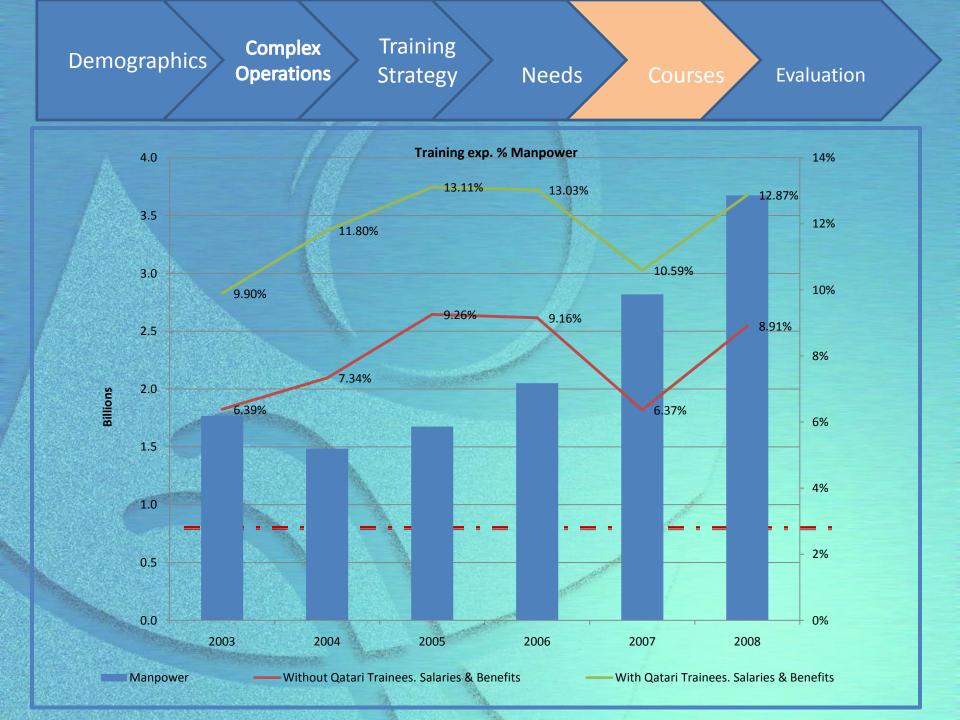






Needs met for non QP employees are relatively low, just below 10% and the objective will be to increase this number substantially in coming years to 20%. Developees receive more training from QP that the affiliated company staff members





## Kirkpatrick Evaluation Methodology



High volume of attendance – Level 1 (Reaction to course)

Visibility to management – Level 1 (Reaction to course)

Course has pre-requisites – Level 2 (Learning gain)

Difficult subject matter – Level 2 (Learning gain)

Competence requirements for position - Level 3 (Effective application of training on job)

Performance improvement – Level 4 (Benefits)

Essential to QP business – Level 4 (Benefits)

High cost incurred – Level 5 (ROI)

Complex Operations

Training Strategy

Needs

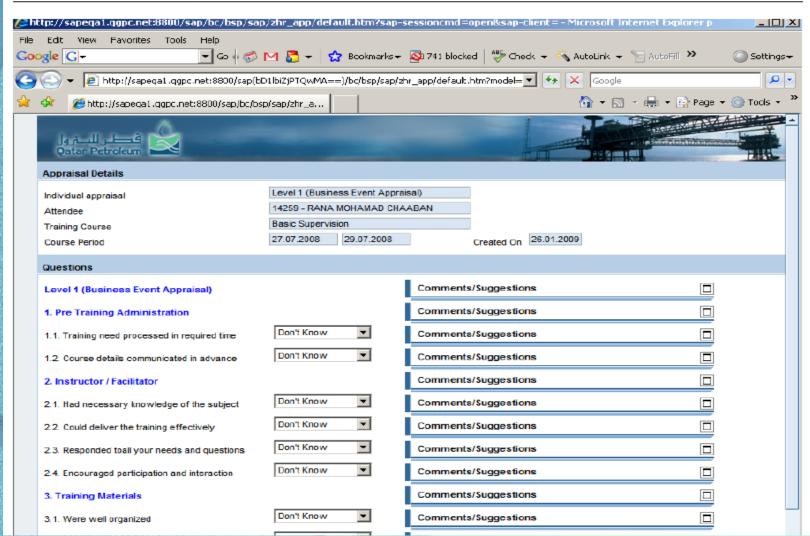
Courses

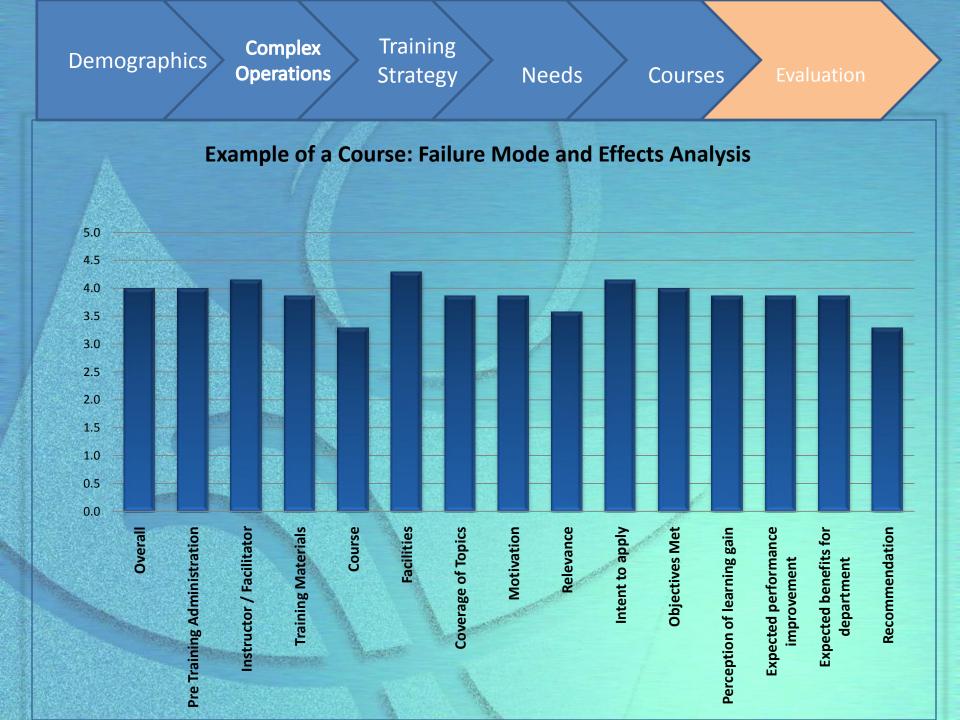
Evaluation



Title: Online Training Evaluation SAP module: SAP Human Resources Management

Sub module: Training and Event Management - Appraisal





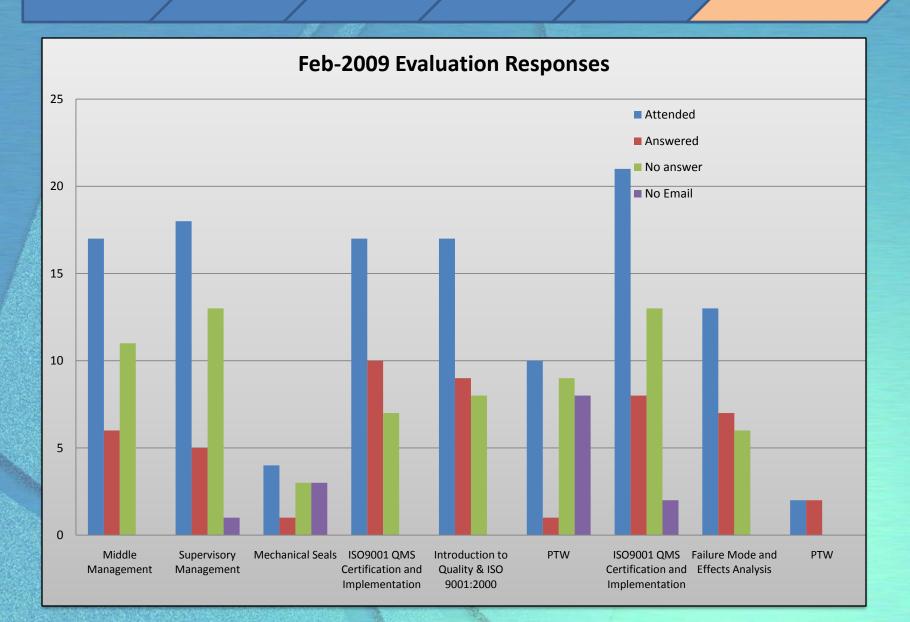
Complex Operations

Training Strategy

Needs

Courses

Evaluation



Complex Operations

Training Strategy

Needs

Challenge

Evaluation

# **Limited Number of Qataris and Qatari Graduates**



Increased Competition from different Sectors







Retention of Qatari Workforce

- 1. Adjust and communicate programmes to E&I needs (target market).
- 2. Continue to encourage women participation in the labour market.
- 3. Identify scarce and critical skills and prioritize the competency development

Continuous Learning is our driving force:
A 'cradle to grave' approach emphasizing the relevance of training of all kinds at every stage of our staff's educational and career development.

# THANK YOU YOU

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