

HUMAN FACTOR IN ENERGY INDUSTRY



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C&MD, HPCL

Traditional Paradigm of Hydrocarbon Industry

- Exciting
- High risk High reward
- Domain Expertise
- Skill in short supply

- Cyclic
- Long Gestation
- Capital Intensive
- Blue Collared
- Experiential Learning



New Dimensions





Energy transition impacting Human Resources



a

industry energy

• Shale Gas

- Liquid to Gaseous fuels / Clean fuels
- Shift to Renewables
- Mobility Solutions
- Horizontal Integration to Value add **Products**

Work the Nature

 Artificial intelligence

- Machine learning
- Automation
- Smart wearables
- Organization structure
- Virtual spaces

of workforce Nature

- Millennials driving workplaces
- Attractiveness of work / jobs
- Digital workforce / **Upskilling**
- e-enablement of HR **Processes**

Skill has a shelf life. Reinvent before outdated.

Retrain and Redeploy



Key Talent Challenges in Oil & Gas industry



AI, Robotic machines, Remote 3D Manufacturing, Internet of things to dictate work topography

People Development - a key factor to win in the Market Place

- Workforce becoming younger
- Large retirements
- Higher recruitment of new hires

Aging v/s young workforce

- Entry of Global players
- Attraction of international exposure & higher compensation

Attrition

 Workforce largely concentrated at two ends of age spectrum :
 < 35 years of age and

> 50 years of age

Multigenerational workforce

- Millennials aspiring for quick growth opportunities
- Physical exertion at work
- Remote locations

Attracting talent

- Reducing experienced talent
- Loss of skills in Core technical functions

Retirement

 New Hires talent pool from universities lack necessary skills

Inadequate supply of talent





How digital is reshaping HR strategy



Employee Experience being influenced by

- Employer Brand
- Social Media platforms
- Communities sharing

- ☐ Digitalization represents both an opportunity and a challenge
- ☐ Improvement in artificial intelligence, robotics & machine learning will lead to massive workflow automation and mass personalization of the process
- □ 47% of the jobs will be automated in the next 2 decades
- 83% of energy companies will have to use an "extended workforce" to fill skill gaps
- □ "Applification" of everything, reinventing performance management, embedded analytics, feedback and pulse surveys, AI-based recruitment platforms, diversity and inclusion products



Key motivating factors for women to join and remain

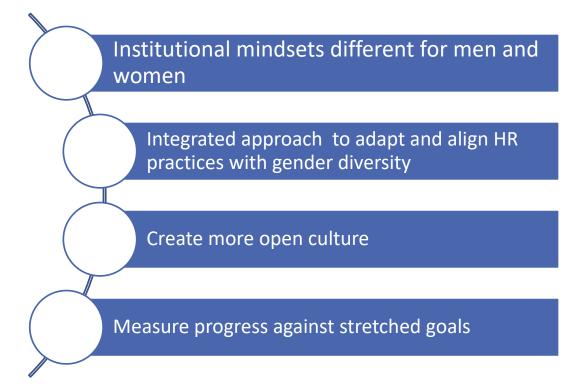
Areas impacting the progress of Women



Entry level barriers

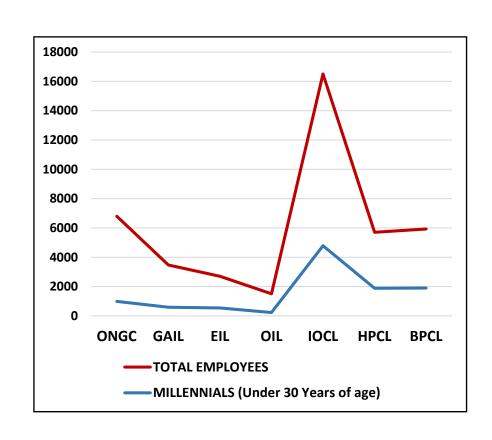
Fewer
Opportunities
for women in
leadership
roles

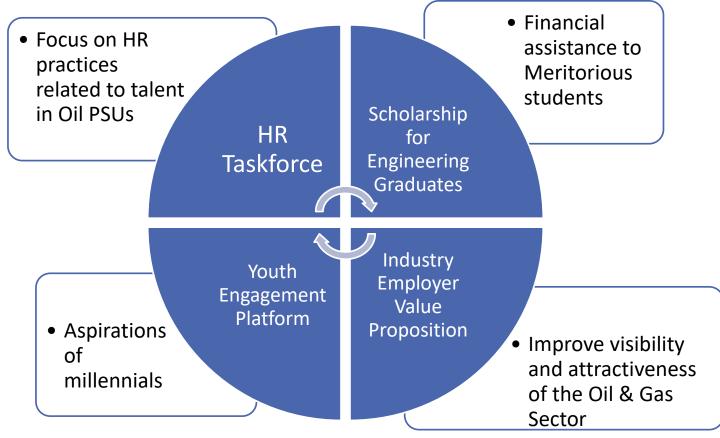
Addressing barriers to women's advancement





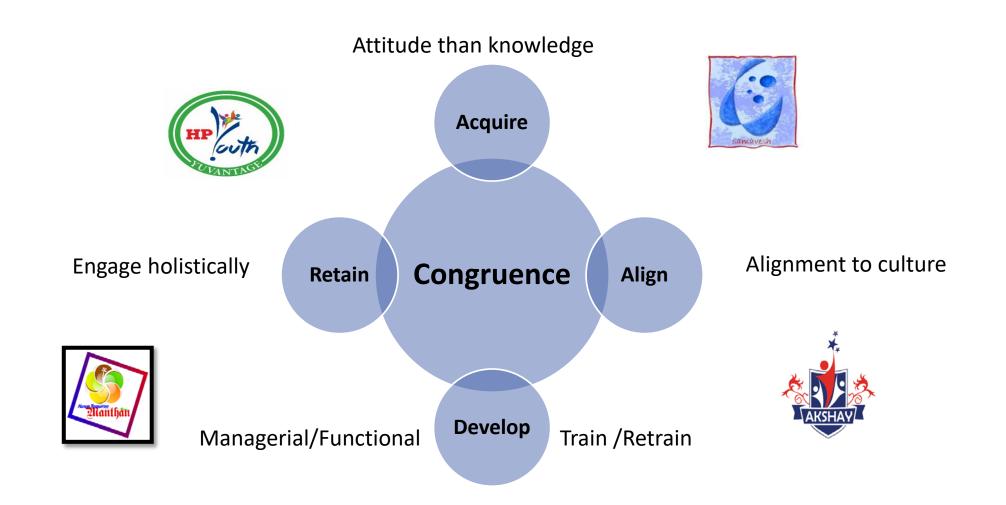
Initiatives by O&G industry to overcome talent challenges





SOURCE: Report of the taskforce on Improving HR Management in the CPSEs under MoP&NG

HR — A Facilitator







Thank you